






PACIFIC BALLAST® LIMITED WARRANTY

mwConnect™, 1921 Arena Blvd., Sacramento, California 95834, warrants its lamp ballasts to be free from defect in material and workmanship from the date of manufacture by mwConnect for the following time periods:

	High Intensity Discharge (HID).....	3 Years
	Electromagnetic Fluorescent (Residential).....	2 Years
	Electromagnetic Fluorescent (Commercial).....	3 Years
	Electronic Fluorescent (Residential).....	2 Years
	Electronic Fluorescent (Commercial).....	5 Years

Date codes for electromagnetic ballast(s) are stamped in the underside of the ballast can. Date codes for electronic ballast(s) can be found on the label and/or stamped into the underside of the can. Date codes for HID Ballast(s) can be found imprinted on the end of the lamination and/or on date code label applied to coils.

Pacific Ballast labels show our toll free number : 888-600-9188 allowing convenient contact directly with a qualified technical support administrator. Warranty claims may also be submitted by visiting www.mwConnect.us and filling out a Warranty Replacement Form (Click on Support >> Warranty Statements). Completed forms should be emailed to Support@mwConnect.us.

This warranty is not applicable to any ballast subjected to abnormal stresses. Validity of this warranty is also conditioned upon proper storage, installation, use and maintenance. This warranty is not applicable to any PACIFIC BALLAST product not installed and operated in accordance with:

- ✓ The National Electrical Code (NEC)
- ✓ The standards for safety of the Underwriter’s Laboratories, Inc. (UL)
- ✓ The standards of the American National Standards Institute (ANSI)
- ✓ Relevant electrical ratings and Maximum Temperature Ratings
- ✓ The specific instructions provided by McWong for the installation of the product(s)

If it appears that the product does not meet the warranty specified above, the Purchaser must notify mwConnect of its claim in writing at the address above and, after receiving proper authorization, must promptly return the product(s) at purchaser’s expense to mwConnect – unless prior arrangement has been made with mwConnect for other RGA dispositioning. mwConnect shall correct any defects, at mwConnect’s option, by either repairing any defective part(s), by making available a replacement ballast, or by extending a credit in the amount of the ballast purchase price.

The standards and conditions of any tests concerning any PACIFIC BALLAST claimed to have not performed to this warranty shall be mutually agreed upon in writing and mwConnect shall be notified of, and may be represented at any such tests. This express limited warranty is extended by mwConnect only to the original or first end-user purchaser.

NO IMPLIED STATUTORY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE SHALL APPLY BEYOND THE AFOREMENTIONED BALLAST WARRANTY PERIOD.

This warranty is exclusive of all other statutory, written or oral warranties and no other warranties of any kind, statutory or otherwise, are given or herein expressed.

Under no circumstances, whether as a result of breach of contract, breach of warranty, tort, strict liability or otherwise, will mwConnect be liable for consequential, incidental, special or exemplary damages, including, but not limited to, loss of profits, loss of use or damage to any property or equipment, cost of capital, cost of substitute products, facilities or services, downtime costs or claims of any kind or any loss or damage arising out of, resulting from, or concerning any aspect of this agreement of from the products or services furnished.